



MISSION

To provide a professional and well supported Fire and Rescue Service which reduces community risk in order to save lives, relieve suffering, protect property and the environment

*Surrey Fire and Rescue
Local Committee Report*

April 2012 – March 2013

Completed by

Station Manager Stuart de-Fraine Ford

Community Impact Officer East Area

Reigate & Banstead Borough

Contents

1	1
2	KEY ISSUE	3
3	SUMMARY	3
4	OFFICER RECOMMENDATIONS.....	3
5	REIGATE & BANSTEAD STATISTICS.....	4
6	REPORTING AGAINST IDENTIFIED TARGETS.....	5
7	FIRE SAFETY PROTECTION ACTIVITIES	7
8	COMMUNITY FIRE PREVENTION.....	8
9	SAFEGUARDING REFERRALS	8
10	VOLUNTEERS SERVICE	8
12	COMMUNITY ENGAGEMENT	9
13	WHAT HAPPENS NEXT	10

KEY ISSUE

- 1.1 This report outlines the major strands of activity being undertaken within The Reigate & Banstead area by the Surrey Fire and Rescue Service (SFRS) teams based at Reigate & Horley Fire Stations.

SUMMARY

- 1.2 The report contains information on the various activities undertaken by the Borough team to reduce the risk from fire, water and road traffic incidents to the residents of the Reigate & Banstead Borough, including direct contact, public education programmes and campaigns.

OFFICER RECOMMENDATIONS

The Local Committee is asked to:

- 1.3 Recognise the achievements of the borough teams within the Reigate & Banstead Borough and support their commitment to improve initiatives to reduce risk and make the Reigate & Banstead Borough safer through the delivery of the borough/station plan.
- 1.4 Note the targets and initiatives set within the Reigate & Banstead borough plan for 2012/13 and support the Fire and Rescue Service in the delivery of this plan.

REIGATE & BANSTEAD STATISTICS

Within Service/Borough Target		
Close to Service/Borough Target		
Above Service/Borough Target - Action Required		
Key Performance Indicators for 2012/13	2012/2013	2011/2012
Percentage of Fires attended in dwellings with no smoke detection fitted	Service Target < 38%	Service Target < 38%
	21%	29%
No of fatalities due to primary fires	Service Target 7	Service Target 7
	0	0
No of injuries arising from accidental dwelling fires	Borough Target 6	Borough Target 6
	18 (4)	2
No of false alarms caused by AFA's (automatic fire alarms)	Borough Target 225	Borough Target 225
	289	242
No of calls to malicious false alarms attended	Borough Target 19	Borough Target 9
	18	18
No of deliberate Primary & Secondary Fires (excluding vehicles)	Borough Target 121	Borough Target 121
	81	133
No of deliberate & Secondary vehicle fires	Borough Target 24	Borough Target 24
	19	13
No of calls to fires attended - primary	Borough Target 198	Borough Target 271
	224	216
No of calls to fires attended - Accidental fires in dwellings	Borough Target 77	Borough Target 77
	87	81
Percentage of accidental dwelling fires confined to room of origin	Borough Target >91%	Borough Target >91%
	91%	94%
No of fires in non domestic premises	Borough Target 40	Borough Target 40
	49	51
No of HFSVs (Home Fire Safety Visits) Visits to Risk Households	Service Target % at Risk >60%	Service Target % at Risk >60%
	266 (79%)	N/A

Total Visits	335	N/A
--------------	-----	-----

REPORTING AGAINST TARGETS NOT ACHIEVED

1.5 Injuries arising from accidental fires

2012/2013	2011/2012
Borough Target 6	Borough Target 6
18 (4)	2

1.6 None of the injuries arising from accidental fires have deemed to be serious, of the incidents reported all injuries have been precautionary check ups where casualties have either been removed to hospital or received medical intervention at scene due to effects of suffering smoke inhalation or minor burns.

1.7 Number of False Alarms caused by A.F.A'S (automatic false alarms)

2012/2013	2011/2012
Borough Target 225	Borough Target 225
289	242

1.8 Although Reigate and Banstead has a high level of AFA's in the Reigate and Banstead area, most of the repeat offenders are down to premises such as East Surrey hospital. This does not mean that we are not doing anything about this. Our protection teams are working closely with Staff and teams at East Surrey hospital to see if improving procedures in relation to AFA's can reduce the amount of calls that require a fire service appliance from attending.

1.9 No of calls to fires attended -primary

2012/2013	2011/2012
Borough Target 198	Borough Target 271
224	216

Although this year has seen an increase in the number of calls there is no evidence to show an increase in severity of primary fires attended in Reigate and Banstead.

1.10 No of calls to fires attended –Accidental fires in dwellings

2012/2013	2011/2012
Borough Target 77	Borough Target 77
87	81

1.11 Although this year has seen an increase in the number of calls there is no evidence to show an increase in severity of fires in dwellings. There is evidence to show that there has been an increase in the amount of fires in dwellings which have been confined to room of origin. Reigate and Banstead is one of six boroughs within Surrey to see an increase in calls to accidental fires in dwellings.

1.12 No of fires in non domestic premises

2012/2013	2011/2012
Borough Target 40	Borough Target 40
49	51

1.13 Although this year has seen an increase in the number of calls there is no evidence to show an increase in severity of fires in non domestic premises. Reigate and Banstead is one of four boroughs within Surrey to see an increase in calls to accidental fires in non-domestic premises.

COMMUNITY FIRE PROTECTION

1.14

Figures for 2012	
Prosecutions	0
Prohibition Notice - Formal	0
Enforcement Notice - Formal	1
Deficiencies Notice - Informal	28
Licensing Consultations	118 (East area total)
Building Regulation Consultations	735 (East area total)

Reigate & Banstead protection officers carry out statutory enforcement of fire safety legislation and provide the consultation on building regulations, licensing and complex designs for the Borough. They promote the professional and legal face of the Service that interacts with business and partner agencies.

Reigate & Banstead protection officers are responsible for inspecting and preparing reports for all premises subject to statutory control within Reigate & Banstead on behalf of the Fire & Rescue Service. They enforce Fire safety legislation through risk based assessment, whilst working in conjunction with other relevant partners and professional bodies to reduce the risk of fire and associated loss of life and property through enforcement of the RRFSO. (Regulatory Reform Fire Safety Order

COMMUNITY FIRE PREVENTION

1.15 We will undertake intelligence-based Home Fire Safety Visits (HFSV), in the areas most in need of this service, using the provided data and local knowledge to target this work. Currently a target of 60% is expected for our crews to reach vulnerable people and the most at risk from fire in our communities. SFRS will work closely with Adult and Social Care teams to ensure the following are targeted.

- Adults over the age of 65 (Worse at 75)
- Individuals who live alone
- Individuals with Mental Health illnesses, including Dementia & Memory Loss
- Individuals with disability and mobility difficulties
- Individuals who are either Alcohol or Drug dependant
- Individuals who smoke (The above will be compounded if coupled with smoking)

1.16

2012/2013	2011/2012
Service Target % at Risk >60%	Service Target % at Risk >60%
335	N/A
266(79%)	N/A

SAFEGUARDING REFERRALS

1.17 The Service works in collaboration with Social Services to ensure vulnerable adults/children are identified and care action plan is formulated.

2012/2013	2011/2012
Totals	Totals
30	N/A

VOLUNTEERS SERVICE

1.18 Our Volunteers assist firefighters in prevention and education activities. The volunteers work alongside the firefighters delivering crucial safety information to the general public at a wide variety of events, from Open Days to Public Events, and also delivering Home Fire Safety visits to the general public. Our volunteering scheme has proved to be highly successful and we have a high number of volunteers out in the community assisting our firefighters in delivering safety information, as a result we have managed to reach more households and importantly, more vulnerable people.

1.19 If you know of anyone who would be interested in becoming a volunteer for the service please can you provide [this link](#) for them which gives you all

the information you need to know about being a [Surrey Fire Volunteer](http://www.surreyfirevolunteer.org). (www.surreyfirevolunteer.org)

COMMUNITY ENGAGEMENT

Education

- 1.20 The Services education team currently attends Special Educational Needs schools to deliver fire safety advice.

Number of Schools	Number of Pupils
2	44

Firewise Scheme

- 1.21 The Service has a successful referral scheme aimed at young people, who have shown an interest in fire setting.

Reigate & Banstead Borough	
Number of Referrals	6

Youth Engagement Scheme

- 1.22 Youth Engagement Scheme is an innovative scheme run by the Service with support from partners such as the youth support service, Brooklands College. (Public service tutors) The aim of the scheme is to divert young people from anti-social behavior and youth crime.

Reigate & Banstead Borough	
Total Number of Referrals	3
Total Number Offered Taster Session	3
Total Number Started	3
Total Number Graduated	2

Safe Drive Stay Alive

- 1.23 The Services main aim has always been to reduce the injuries and deaths of young people aged 16-25. This is achieving through various activities, mainly Safe Drive Stay Alive.

Reigate & Banstead Borough	
Number of Pupils	1069

WHAT HAPPENS NEXT

- 1.24 Members asked to support the Station(s) plan for 2013/2014
 Members asked to recognise good performance by Reigate & Banstead personnel in 2012/2013

LEAD OFFICER: Eddie Roberts, Area Manager

TELEPHONE NUMBER: 01737 242444

E-MAIL: Eddie.roberts@surreycc.gov.uk

CONTACT OFFICER: Stuart de-Fraigne Ford Station Manager –
 Community Impact – East

TELEPHONE NUMBER: 01737 242444

E-MAIL: Stuart.defraigneford@surreycc.gov.uk

BACKGROUND PAPERS: Reigate & Banstead Borough Plan 2012/2013
 SFRS Public Safety Plan.

Web: www.surrey-fire.gov.uk

File Ref: Reigate & Banstead Borough Report April 2012-March 2013	Owner: SM Stuart de-Fraigne Ford Community Impact East Area
Date of Issue: 06/09/2013	Version Number: 6
Consulted: Yes	